

# First Aid Checklist

## for electromotive tables

	checked
<b>CHECK THE PLUG CONNECTIONS IN THE CONTROL UNIT (IN THE HORIZONTAL CABLE CHANNEL AT THE UNDER-NEATH OF THE TABLE TOP)</b>	
Is the appliance connected to the power outlet?	
Is electricity on the socket?	
Is the power supply (3-pole) tightly plugged into the control unit?	
For tables with 2 lifting columns: are the slots M1 and M2 in the control unit occupied? Check if they are tightly plugged.	
For tables with 3 lifting columns: are all slots (M1 – M3) in the control unit occupied? Check if they are tightly plugged.	
Is the plug (blue) for the switch connected to the slot HS of the control unit?	
<b>CHECK THE FUNCTION OF THE SWITCH</b>	
<b>A) SWITCH WITHOUT DISPLAY</b>	
Is the pressure-point from press and release visible?	
<b>B) SWITCH WITH DISPLAY</b>	
Does the display shine?	
Does the display change, when pressing a key?	
<b>STABLE POSITION</b>	
Do the height adjusters (3 per foot) have equal ground contact?	
<b>Paper test:</b> Put a piece of paper underneath all 3 height adjusters of the table foot. It should be possible to pull out the paper with equal force.	

<b>MÖGLICHE STÖRUNGEN UND DEREN BEHEBUNG</b>		
Potential cause	Error handling	checked
<b>MOTORS ONLY MOVE IN ONE DIRECTION</b>		
Power failure during move	Carry out a manual reset	
<b>TABLE OVERHEATED (FOR MEMORY FUNCTION – THE DISPLAY SHOWS HOT)</b>		
The overheating protection was activated due to overheating	Wait 18 minutes for the motor control unit to cool off or for HOT to disappear from the Display; the desk will then be ready for operation again	

If a problem cannot be fixed with the measures listed above or if a problem occurs repeatedly, please fill out the first-aid checklist and send it to our customer service department: [service@ophelis.de](mailto:service@ophelis.de). They will contact you as soon as possible

The following information you will find on the lable below the table top:

Order confirmation number:

Position:

Item number:

Description of the malfunction:

Date, Signature

You can find the checklist as well as download on our homepage under the category of the tables CN Series.